



Vulnerability
Registration
Service

Supporting your Team in Supporting Vulnerable Customers

February 20, 2024
11:00 – 12:45




NATIONAL SUPPORT NETWORK

EVENT CHAT BOX CONTENTS & FEEDBACK

11:57:57 From Cat - National Support Network to Everyone:

Thank you, here's my personal email for getting in touch: cat@nsn.org.uk

11:59:28 From Rachele Verdini - Wales & West Utilities to Everyone:

Thanks for sharing such useful insight around what the National Support Network offers to vulnerable customers!

12:00:18 From Cat - National Support Network to Everyone:

You're welcome if I can help in any way please do get in touch 🙌

12:02:53 From Merle Oper Cred Technologies Limited Ops director to Everyone:

Wonderful initiative Cat, really impressive. I will contact you directly to discuss further.

12:03:09 From Cat - National Support Network to Everyone:

Thank you Merle, look forward to hearing from you 😊

12:10:22 From Merle Oper Cred Technologies Limited Ops director to Everyone:

Question for Helen VRS: Is there a way for individuals to contact VRS directly (website/ telephone) to register themselves with the register?

12:11:10 From Helen Lord - Vulnerability Registration Service to Everyone:

Hi - yes. They can register directly via our website.

www.vulnerabilityregistrationservice.co.uk

12:11:27 From Merle Oper Cred Technologies Limited Ops director to Everyone:

Thank you Helen

12:20:01 From Jon Hill - TDX to Everyone:

Thank you Helen, Cat and Helen. Wonderful presentations, thank you, learnt lots and will reach out.

12:26:03 From Spencer Hutchinson Westminster CC to Everyone:

This has been so helpful, Helen. Thank you!

12:32:15 From Merle Oper Cred Technologies Limited Ops director to Everyone:

Thank you to all, really helpful presentations

12:33:23 From Owl Guardian Services, Sean & Kirsty to Everyone:

Thank you all, fantastic presentation, really helpful!

12:33:35 From Paul at Debt Correct to Everyone:

Thank you, this was very useful, and I will use the morning to share with our team.

12:33:38 From Carolyn Mann Eastlight Community Homes to Heidi Oliver - Absolutely Admin Solutions Ltd(Direct Message):

Apologies Heidi but I have to leave now for another meeting. I would like to say though it has been a brilliant webinar and the speaker have been exceptional. So much to take in and reflect upon. The landscape now for third sector and other support agencies is really tough. Thanks again Carolyn Mann

12:33:57 From Patricia Cliff - Worldline IT Services UK Ltd to Everyone:

Thank you all, great presentation and really helpful.

12:33:59 From Rachele Verdini - Wales & West Utilities to Everyone:

Thank you all for such an informational and hopeful event, we can do better, but we are certainly on the right track here!

12:34:12 From Louisa Bracey - Altorfer Financial Management Ltd to Everyone:

Great webinar Ladies. Thank you. I have taken lots away. Keep up the good work. Heidi, thanks for promoting the link to this!

12:34:27 From Inma Garcia-BPA Quality to Everyone:

Thank you so much. It's been very helpful and informative. Well done to all the participants.

12:34:28 From Cat Collinge - Yorkshire Building Society to Everyone:

Thank you all, it's been a fantastic event.

12:34:38 From Niall Sherry - Refresh Debt to Everyone:

Very informative session, Great insights Cat & Helen - will be of great use to our staff.

12:34:44 From Daniel Cooper - Custom Credit to Everyone:

Thank you all!

12:34:51 From Kellie Liverpool Community Credit Union to Everyone:

Thank you all, this has been very helpful

12:35:00 From Spencer Hutchinson Westminster CC to Everyone:

Thank you so much , it was great

12:35:02 From Becky Taylor - HCWR to Everyone:

Fantastic session, thank you !